



ManpowerGroup™

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ManpowerGroup Solutions' Managed Service Provider, TAPFIN, Rated 10-Out of-10 By Clients According to Staffing Industry Analysts' Report

SIA adds customer feedback to scoring system and ManpowerGroup achieves highest marks in customer satisfaction

MILWAUKEE, Nov. 13, 2017 /PRNewswire/ -- ManpowerGroup Solutions' TAPFIN, the Managed Service Provider (MSP) expert within ManpowerGroup (NYSE: MAN), has received top marks from Staffing Industry Analysts (SIA) and from clients for their technology, analytics and overall MSP capabilities.

TAPFIN received a 10 out of 10 ranking for overall *Client Service Quality Satisfaction* in SIA's 2017 report, which includes customer feedback for the first time ever. TAPFIN also received the highest recognition of *Established Business* across all seven categories including Overall MSP Service Capability, Core MSP Service, Multi-Region & Global capabilities, Large-, Medium- and Small-Sized Programs.

"We're honored to receive such high accolades from not only SIA's comprehensive report, but more importantly from our valued clients," says Jamiel Saliba, Vice President/General Manager, TAPFIN Global. "As digitization transforms organizations, relationships are more critical than ever and we are proud of our ability to develop strong connections with both clients and candidates with our high tech and high touch approach."

"TAPFIN's impressive marks across the board really speak to the high level of technological support they created within analytics and benchmarking," says Elizabeth Rennie, Global Workforce Solutions Research Director, SIA. "The proprietary technologies they have implemented have strengthened their capabilities globally."

For more information on TAPFIN's unparalleled total talent management expertise and full breadth of offerings, visit <http://www.tapfin.com/>.

About TAPFIN

TAPFIN is a leading managed service provider (MSP) dedicated to the innovation and delivery of integrated workforce management solutions worldwide. TAPFIN's customized, scalable MSP solutions for contingent and project-based spend are instrumental in driving process, performance and productivity improvements across the client organization, while providing visibility, predictability, risk mitigation and overall cost reduction. Part of ManpowerGroup Solutions, the outsourced services offering from ManpowerGroup, TAPFIN offers a complete suite of workforce management solutions that fully leverages a blend of global expertise and local knowledge. For more information, visit www.tapfin.com.

About ManpowerGroup Solutions

ManpowerGroup Solutions provides clients with outsourcing services related to human resources functions, primarily in the areas of large-scale recruiting and workforce-intensive initiatives that are outcome-based, thereby sharing in the risk and reward with our clients. Our solutions offerings include Talent Based Outsourcing, Managed Service Programs, Borderless Talent Solutions, Language Services and Recruitment Process Outsourcing, where we are one of the largest providers of permanent and contingent recruitment in the world. ManpowerGroup Solutions is part of the ManpowerGroup family of companies, which also includes Manpower, Experis, and Right Management. More information about ManpowerGroup Solutions is available at www.manpowergroupsolutions.com.

About ManpowerGroup

ManpowerGroup (NYSE: MAN), the leading global workforce solutions company, helps organizations transform in a fast-changing world of work by sourcing, assessing, developing and managing the talent that enables them to win. We develop innovative solutions for over 400,000 clients and connect 3+ million people to meaningful, sustainable work across a wide range of industries and skills. Our expert family of brands - Manpower, Experis, Right Management and ManpowerGroup Solutions - creates substantially more value for candidates and clients across 80 countries and territories and has done so for nearly 70 years. In 2017, ManpowerGroup was named one of the World's Most Ethical Companies for the seventh consecutive year and one of Fortune's Most Admired Companies, confirming our position as the most trusted and admired

brand in the industry. See how ManpowerGroup is powering the future of work: www.manpowergroup.com



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