

## **Employee Discontent Expected to Reach Crisis Level Next Year**

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PHILADELPHIA, Nov 19, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- <u>Employee turnover</u> is expected to rise next year as a new survey shows that many workers are unhappy with their present jobs. Sixty percent of employees intend to leave and an additional one-in-four are networking and updating their resumes, according to research from <u>Right Management</u>. Right Management is the talent and career management expert within <u>Manpower</u>, the global leader in employment services.

Right Management surveyed more than 900 workers in North America and asked: Do you plan to pursue new job opportunities as the economy improves in 2010?

- -- 60% Yes, I intend to leave
- -- 21% Maybe, so I'm networking
- -- 6% Not likely, but I've updated my resume
- -- 13% No, I intend to stay

"The study provides a barometer of employee engagement in the workplace, with results that might alarm and surprise many employers," said <u>Douglas J. Matthews</u>, President and Chief Operating Officer at Right Management. "Employees are clearly expressing their pent up frustration with how they have been treated through the downturn. While employers may have taken the necessary steps to streamline operations to remain viable, it appears many employees may have felt neglected in the process. The result is a disengaged and disgruntled workforce."

Matthews cautions that the best workers are mobile in any economy. "We know that people are attracted by career development opportunities, attaining work/life balance and working for an *innovative company culture*. If management doesn't provide employees with these opportunities, then workers are going to take their knowledge and skills elsewhere. Talented staff can change jobs because they *can and want to*, not because they have to."

"As leaders, we need to accommodate different lifestyles and work choices and find ways to balance these with business needs to ensure high levels of productivity and performance," states Matthews. "This influences how organizations attract, engage and <u>retain talent</u>. A segmented, customized and flexible <u>talent strategy</u> is critical to stem the alarming levels of employee turnover anticipated next year."

Right Management surveyed 904 employees in North America via an online poll. The survey ran between October 19 and November 5, 2009.

About Right Management

Right Management is the talent and career management expert within Manpower, the global leader in employment services. Right Management helps clients win in the changing world of work by designing and executing workforce solutions that align talent strategy with business strategy. Our expertise spans Talent Assessment, Leader Development, Organizational Effectiveness, Employee Engagement, and Workforce Transition and Outplacement. With offices in over 50 countries, Right Management partners with companies of all sizes. More than 80% of Fortune 500 companies are currently working with us to help them grow talent, reduce costs and accelerate performance.

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