

## ManpowerGroup Solutions TAPFIN Recognized as Top Performer in Everest Group's Managed Service Provider Report for Second Consecutive Year

### TAPFIN surpasses competitors in service capabilities, market success and geographic coverage

MILWAUKEE, Jan. 12, 2016 /PRNewswire/ --Â <u>ManpowerGroup</u> (NYSE: MAN), the world's workforce expert, announced today that ManpowerGroup Solutions' managed service provider (MSP), TAPFIN, has once again been named as a top Leader among MSP service providers in Everest Group's *MSP - Service Provider Landscape with PEAK Matrix* \*\*Assessment 2015. TAPFIN surpassed the competition in multiple evaluation categories, emerging as the clear industry leader.



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The PEAK Matrix is Everest Group's proprietary approach to assessing the market success and overall delivery capability of MSP providers. Providers are evaluated on scale, scope, technology & innovation and delivery footprint. TAPFIN received "high" to "very high" marks in each category, earning the strongest placement on the matrix among the top quartile providers, designated as "Leaders" by Everest Group. TAPFIN also earned a "Star Performer" designation for year-over-year performance.

"As one of the largest MSP providers, TAPFIN has a wealth of experience across geographies, industries, and in executing contracts of various sizes," said Rajesh Ranjan, partner and head, Business Process Services Research, Everest Group. "Due to the relatively nascent nature of the market, TAPFIN leverages its staffing background expertise to its advantage in winning new deals."

The PEAK Matrix is the latest in a series of industry accolades for TAPFIN. In a November 2015 report from NelsonHall, TAPFIN was identified as a Leader for the second year in a row for its ability to address clients' multi-country, multi-region and global needs, to manage agencies and suppliers neutrally, to optimize supplier mix and to provide a consolidated reporting and procurement methodology.

"In today's fast-paced world, organizations need to react quickly, which is why they turn to TAPFIN to help with challenges like managing cost, standardizing processes and tracking performance," said Jamiel Saliba, Vice President/General Manager, TAPFIN Global. "Our positioning in the Everest Group report reaffirms our dedication to delivering a complex talent strategy and providing an organization with increased efficiency across their entire contingent workforce."

For more information about Everest Group's report, *MSP* - *Service Provider Landscape with PEAK Matrix™ Assessment 2015*, click here.

### **About ManpowerGroup Solutions**

ManpowerGroup Solutions provides clients with outsourcing services related to human resources functions, primarily in the areas of large-scale recruiting and workforce-intensive initiatives that are outcome-based, thereby sharing in the risk and

reward with our clients. Our solutions offerings include Talent Based Outsourcing, Managed Service Programs, Borderless Talent Solutions, Language Services and Recruitment Process Outsourcing, where we are one of the largest providers of permanent and contingent recruitment in the world. ManpowerGroup Solutions is part of the ManpowerGroup family of companies, which also includes Manpower, Experis, and Right Management. More information about ManpowerGroup Solutions is available at <a href="https://www.manpowergroupsolutions.com">www.manpowergroupsolutions.com</a>.

### About ManpowerGroup

ManpowerGroup® (NYSE: MAN) is the world's workforce expert, creating innovative workforce solutions for more than 65 years. As workforce experts, we connect more than 600,000 people to meaningful work across a wide range of skills and industries every day. Through our ManpowerGroup family of brands - Manpower®, Experis®, Right Management ® and ManpowerGroup® Solutions - we help more than 400,000 clients in 80 countries and territories address their critical talent needs, providing comprehensive solutions to resource, manage and develop talent. In 2015, ManpowerGroup was named one of the World's Most Ethical Companies for the fifth consecutive year and one of Fortune's Most Admired Companies, confirming our position as the most trusted and admired brand in the industry. See how ManpowerGroup makes powering the world of work humanly possible: <a href="https://www.manpowergroup.com">www.manpowergroup.com</a>.

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