

## ManpowerGroup Taiwan Only Company to Win Twin Industry Recognitions in Same Year

## Honors Confirm ManpowerGroup's Unmatched Quality of Service Among Private Employment Services Companies

TAIPEI, Taiwan, Nov. 18, 2013 /PRNewswire/ -- ManpowerGroup (NYSE: MAN), the world leader in innovative workforce solutions, is proud to announce that ManpowerGroup Taiwan was the only employment services company to win top honors in the Private Employment Services Agency Evaluation by the Taiwan Council of Labor Affairs (CLA) and the Department of Labor (DOL), Taipei City Government.

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ManpowerGroup was compared with 71 competitors in the Taiwanese market, and was the only company to win the two honors in the same year. In CLA's evaluation, ManpowerGroup Taiwan secured "Class A" and scored 95 points out of 100, with perfect scores in the categories of service quality, quality management and no penalties for breach of law. DOL gave ManpowerGroup 91 points out of 100 and acquired nearly perfect scores in service quality and quality management.

"The unique achievement of two combined honors confirms ManpowerGroup's unparalleled dedication to ensuring top-quality service to clients and candidates," said Lancy Chui, ManpowerGroup Regional Managing Director, Greater China Region. "These awards are testament to the efforts of ManpowerGroup Taiwan's employees, who achieve what is humanly possible every single day."

To gauge the service quality of private employment service agencies, the CLA and DOL conduct rigorous evaluations annually with specific and objective indicators including service quality, ethics and quality management.

## About ManpowerGroup

ManpowerGroup<sup>¬</sup>(NYSE: MAN) is the world leader in innovative workforce solutions that ensure the talent sustainability of the world's workforce for the good of companies, communities, countries, and individuals themselves. Specializing in solutions that help organizations achieve business agility and workforce flexibility, ManpowerGroup leverages its 65 years of world of work expertise to create the work models, design the people practices and access the talent sources its clients need for the future. From staffing, recruitment, workforce consulting, outsourcing and career management to assessment, training and development, ManpowerGroup delivers the talent to drive the innovation and productivity of organizations in a world where talentism is the dominant economic system. Every day, ManpowerGroup connects more than 630,000 people to work and builds their experience and employability through its relationships with 400,000 clients across 80 countries and territories. ManpowerGroup's suite of solutions is offered through ManpowerGroup<sup>TM</sup> Solutions, Manpower, Experis<sup>TM</sup> and Right Management®. ManpowerGroup was named one of the World's Most Ethical Companies for the third consecutive year in 2013, confirming our position as the most trusted brand in the industry. See how ManpowerGroup makes powering the world of work humanly possible at <u>www.manpowergroup.com</u>. Follow ManpowerGroup Chairman and CEO Jeff Joerres on Twitter: <u>Twitter.com/manpowergroupij</u>

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