



ManpowerGroup™

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ManpowerGroup Solutions TAPFIN Recognized as Top Performer in Everest Group's First Managed Service Provider Report

TAPFIN Surpasses Competitors in Service Capabilities, Market Success and Geographic Coverage

MILWAUKEE, Jan. 9, 2014 /PRNewswire/ -- ManpowerGroup Solutions' Managed Service Provider (MSP), TAPFIN, is the top performer among MSP service providers in Everest Group's first MSP report, *MSP — Service Provider Landscape with PEAK Matrix™ Assessment 2013*. TAPFIN surpassed the competition in each evaluation category, emerging as the clear industry leader.

(Logo: <http://photos.prnewswire.com/prnh/20120607/AQ20399LOGO-e>)

The PEAK Matrix is Everest Group's proprietary approach to assessing the market success and overall delivery capability of MSP providers. Providers are evaluated on scale, scope, technology capability and delivery footprint. TAPFIN is the only provider to receive high marks in each category, earning the strongest placement on the matrix among the top quartile providers, designated as "Leaders" by Everest Group.

"More than ever, organizations want to deliver on their strategies and drive faster time to value, a goal that is increasingly dependent on talent," said Kip Wright, ManpowerGroup Solutions Senior Vice President and TAPFIN General Manager. "Clients look to TAPFIN for thought leadership and comprehensive business strategy development, not just simple process management. Our superior position in the Everest Group report reinforces our ability to deliver complex talent strategy that is reinforced with cost management, standardized processes, performance tracking and an unsurpassed global footprint."

The PEAK Matrix is the latest in a series of industry accolades for TAPFIN. In an October report from Everest Group, TAPFIN was named the largest global MSP in terms of spend and overall global market share. In 2013, Staffing Industry Analysts named TAPFIN a top performer in a customer loyalty survey and, in a separate report, the largest global temporary/contract managed service provider and the leader among both hybrid MSPs and temporary/contract vendor-neutral MSPs.

"We're proud to have earned the top leadership position in the industry, and we're committed to setting new benchmarks focused on talent, investments and capabilities to continually help our clients achieve their goals and outperform the competition," said Wright.

For more information about Everest Group's report, *MSP — Service Provider Landscape with PEAK Matrix™ Assessment 2013* click [here](#).

About TAPFIN

TAPFIN is a leading managed service provider (MSP) dedicated to the innovation and delivery of integrated workforce management solutions worldwide. TAPFIN's customized, scalable MSP solutions for contingent and project-based spend are instrumental in driving process, performance and productivity improvements across the client organization, while providing visibility, predictability, risk mitigation and overall cost reduction. Part of ManpowerGroup™ Solutions, the outsourced services offering from ManpowerGroup, TAPFIN offers a complete suite of workforce management solutions that fully leverages a blend of global expertise and local knowledge. For more information, please visit <http://www.tapfin.com/>.

About ManpowerGroup

ManpowerGroup™ (NYSE: MAN) is the world leader in innovative workforce solutions that ensure the talent sustainability of the world's workforce for the good of companies, communities, countries, and individuals themselves. Specializing in solutions that help organizations achieve business agility and workforce flexibility, ManpowerGroup leverages its 65 years of world of work expertise to create the work models, design the people practices and access the talent sources its clients need for the future. From staffing, recruitment, workforce consulting, outsourcing and career management to assessment, training and development, ManpowerGroup delivers the talent to drive the innovation and productivity of organizations in a world where talentism is the dominant economic system. Every day, ManpowerGroup connects more than 630,000 people to work and builds their experience and employability through its relationships with 400,000 clients across 80 countries and territories. ManpowerGroup's suite of solutions is offered through ManpowerGroup™ Solutions, Manpower® Experis™ and Right

Management®. ManpowerGroup was named one of the World's Most Ethical Companies for the third consecutive year in 2013, confirming our position as the most trusted brand in the industry. See how ManpowerGroup makes powering the world of work humanly possible at www.manpowergroup.com. Follow ManpowerGroup Chairman and CEO Jeff Joerres on Twitter: [Twitter.com/manpowergroupj](https://twitter.com/manpowergroupj)

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